



**WOMEN'S POLYTECHNIC COLLEGE, KARAIKAL**  
(An Institution of PIPMATE), DOTE Institution Code: 420  
(Sponsored by the Govt. of Puducherry)  
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No. WPTC/KKL/Grievances Redressal/2022-23/1441

Date: 25-04-2023

## **Establishment of Online Grievances Redressal Mechanism**

As per the AICTE direction, the Governing Body (GB), Women's Polytechnic College, Karaikalmedu, Karaikal has constituted Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. All aggrieved students and their parents may submit their grievances online and the Grievance Redressal Committee will address their issues. The grievances include

- making admission contrary to merit
- irregularity in the admission process
- withhold or refuse to return any certificates
- demand of money in excess specified
- breach of the policy of reservation
- complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- non-payment or delay in payment of scholarships to students
- delay in conduct of examinations or declaration of results
- withholding student amenities
- denial of quality education
- non transparent or unfair evaluation practices
- harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.

The Grievance Redressal Committee (GRC) comprises the following members:

S. No	Name and Address	Officiating as
1	The Principal, WPTC	Chairperson
2	Mr. R. Sagaya Lourdu Delcause, HOD I/C Dept. of ECE, WPTC	Member
3	Mr. M.Vimalan, HOD I/C Dept. of ICE, WPTC	Member
4	Mrs. P. Uthaya sangeetha, HOD I/C, Dept. of CE, WPTC	Member
5	Mr. N. Rajabalan, HOD I/C, Dept. of Science and Humanities.	Member

All the students and their parents may henceforth approach the Grievance Redressal Committee and submit any grievance online. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant / hosted in the website. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.

  
(Dr.D.SANDANASAMY)